Tottenham & Seven Sisters Area Forum & Committee Area Plan

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| 1.Business & Employment | Explore potential for grassroots and community groups to make temporary use of empty shops for community activity | Haringey Council owned shops becoming vacant are generally re-let in a reasonable time period. These are advertised on the Council's website and are available for any organisation to apply for the lease on the terms for the property. As regards leasing empty properties for community use generally, it should be noted that the Council is under an obligation to obtain 'best consideration' from leasing or disposal of properties. This means that the Council should seek to obtain market rents. Where a property or space is likely to remain vacant for a period of time, the Council considers interim uses which might include short term community lets. As part of the Community Buildings Property Review (details below) and in view of the number of Council occupied properties expected to become vacant, a formal approach for this will be considered. Option that the findings of the Community Buildings Review are shared with residents as a future Area Forum agenda item. | Dinesh Kotecha - Property Services Manager | | | The review is progressing well and a report was considered by Cabinet on 18 December 2012. Cabinet resolved that the key principles to be applied to community building policy and strategic framework to achieve improvements in the suitability, condition and sustainability of building and to widen access for Haringey's diverse communities by aligning these to community needs and Council priorities be approved. It is proposed to bring forward any recommendations for change to Cabinet from Spring 2013 for approval. |
| | Support small/medium | The Tottenham Regeneration Team will work with the Tottenham Traders partnership | Tottenham Regeneration | | Ongoing | A new Tottenham Town Centre Growth |

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| 1.Business & Employment | sized enterprise (SME) businesses to stay in the area as well as encourage big businesses to invest locally | www.tottenhamtraders.co.uk - and North London Business – www.northlondonbusiness.com to ensure that businesses are supported and given advice to allow them to flourish (2012 onwards). | Team and Martin Tucker – Regeneration Manager, Employment & Skills | | | Manager appointed in the summer of 2012 to work with local businesses. |
| | Make lively commercial use of public space with arts space, farmers markets etc | The Tottenham Regeneration Team will be investing in new market infrastructure at Bruce Grove and Holcombe Road. The Team will also be exploring the possibility of new street markets at further locations on the High Road and at Tottenham Green. Update report due December 2012. | Tottenham Regeneration Team + Martin Tucker – Regeneration Manager, Employment & Skills | Consultation on a draft strategy for improving and regenerating Tottenham Final Strategy | June 2012 December 2012 | Street markets have been held on Tottenham Green in September and 1st and 2nd of December. The team is also working with licencing to ensure that the new design of the |
| | | Recommended that an update is shared with residents as a future Area Forum agenda item. | | | | green includes provison for markets in accordance with current policy. |
| 2. Community Green Spaces | Landscape Tottenham Green as a community focus point | The Tottenham Regeneration Team will oversee the landscaping of Tottenham Green and removal of the humps. The full plans for Tottenham Green will be developed in consultation with local residents, businesses and | Anne Lippitt – Director of Tottenham Regeneration Team | | | Consultation on the proposals for Tottenham Green closed on Friday 16 November. The |

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| 2. | | ward councillors.Recommended that consultation engages Area Forum & Committee Haringey Council has a long-term (5 years) vision to raise the Approach Road to create a shared space between pedestrians and vehicles. | Anne Lippitt – Director of Tottenham Regeneration Team | | | results of the consultation will be presented to the Area Forum. |
| Community Green Spaces | Consider how the open green spaces around Tottenham Green and Bernie Grant Arts Centre can be better connected | The changes to the one-way system and the public realm improvements at Tottenham Green will link together to ensure a more pedestrian friendly environment and better public space. (2013 onwards). | Anne Lippitt – Director of Tottenham Regeneration Team | | | Consultation on the proposals for Tottenham Green closed on Friday 16 November. The results of the consultation will be presented to the Area Forum. |
| 3. Community Consultation & Engagement | Reorganise / reinvigorate local Residents Associations and the Homes for Haringey estates | Homes for Haringey Resident Involvement Team actively support approximately 35 Residents' Associations across the borough, including Chesnuts Estate and Tiverton Road Residents' Associations. For the latter, a venue has been identified to hold future meetings. A Resident Involvement Officer will provide focused support for 6 months to try and make the residents' association (RA) self-sufficient. Ideas include: a speaker from a more successful RA, funding bids for a play area, Fire Safety Day, work with the Dogs Trust and Business as Usual Team. | Sade Ademosun - Resident Involvement Officer, Homes for Haringey | Resident Association self-sufficient and thriving after 6 months | | Tiverton RA held last meeting on 24 th September – despite low turnout they have developed links with The Hut a local project that promotes healthy lifestyles, etc and the project use the RA to help promote their work – the RA uses the premises for its meetings. Chesnuts RA is being supported actively |

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| 3. Community Consultation & Engagement (cont) | | | | | | and further developed by an HfH resident involvement officer – as the current committee is developing and embedding committee skills |
| | Maximise use of Community Buildings (opening hours, types of use etc). Investigate potential of reducing rents for community groups to use community buildings | Haringey Council is undertaking a review of Council buildings leased to community organisations to improve support for Haringey's voluntary sector (in line with the Voluntary Sector Strategy 2011-16 Haringey's Voluntary Sector Strategy: Haringey Council Key issues the Building Review will consider are; Building condition – generally the portfolio is considered to be in poor state of repair overall, with limited capacity to invest Community use – some buildings could be made more generally available as a flexible resource. Utilisation – some buildings are under-utilised due to limited opening hours, constraints to flexibility in uses and building condition The approach to the Buildings Review is as follows: 1. Assess the building stock condition and utilisation of the buildings and other Council properties available for community use. 2. Evaluate all buildings to identify opportunities for redevelopment and consider disposal options that could help | Dinesh Kotecha - Property Services Manager | | The review is in progress and a list of relevant | Progress continues to be made on the review and a report was considered by Cabinet on 18 December 2012. Cabinet resolved that the key principles to be applied to community building policy and strategic framework to achieve improvements in the suitability, condition and sustainability of building and to widen access for Haringey's diverse communities by aligning these to community needs and Council priorities be approved. An Equality Impact Assessment on the strategy has |

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| 3. Community Consultation & Engagement (cont) | | realise or contribute to other Council objectives relating to regeneration and housing and employment 3. Develop options for increasing the efficiency and effectiveness of community building assets. Option to have outcome of Review considered as part of future Area Forum agenda. | | | properties, initial outcomes and options will be available in Autumn 2012. | been prepared and is available on the Council's website. In taking the strategy forward, officers are current developing the process, criteria and documentation required for a more detailed assessment of community benefit, use and sustainability, which will inform options for each community building and leaseholder. It is proposed to bring forward any recommendations for change to Cabinet from Spring 2013 for approval. |
| | Need to reach out to people who use different languages (translate marketing material and consider | Haringey Council marketing material is not available in every community language. However, residents can make a request for information to be translated. In the vast majority of cases, this request is granted. Councils have been much criticised for the costs associated with whole-scale translation of marketing materials. | Lesley Gordon – Communication s Manager (Marketing) | We continue to provide translated material on request and are working on a solution to offer online translations | Ongoing | Ongoing |

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| | | outreach) | In addition, work to better engage hard to reach communities around Single Frontline issues (recycling, waste, transport and flytipping) will be undertaken in 2012/13. | Zoe Robertson –Engagement & Enablement Manager | | 2012/13 | Focus on waste service changes so far in 2012/13 (tackling fly tipping, increasing recycling and reducing waste issues) including advertisements in Haringey People, leaflet drops, presentations at Area Forums and South Tottenham Synagogue, advertisements in Jewish press and door knocking. |
| | | Make better use of community notice boards | The Council is currently auditing the key holders for community notice boards with a view to reinvigorating usage. | Zoe Robertson – Engagement & Enablement Manager | Audit complete with a list of current notice boards in the borough Forward plan of communication message posters. New | Jan 13 April 2013 | An audit is taking place across the Borough to identify all notice boards and these are currently being reviewed along with various options. Content has been reviewed. Decision is to concentrate on local contact info and |
| | | | In addition, Homes for Haringey have a project | Lorraine | monitoring/refreshing | | borough wide |

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| | | underway (March 2012) to rationalise content and refresh notice boards more frequently, to highlight key campaigns and offer space (trial) to resident / community associations. | Woodhead – Project Manager, Homes for Haringey | system to ensure communication posters and contact information posters are up to date and in good condition. | | communication messages. — 1 st set of communication messages to go out December 2012. Forward plan of messages to be drawn up to ensure that messages change on a regular basis and are linked to issues related to time of year, etc. New monitoring system to be set up as part of the Housing Management restructure. |
| 4. Crime 4. Crime (cont) | Tackle drug dealing in ward hot- spots identified through Ward Panels | The Safer Neighbourhood Team (SNT) to provide updates on activity at quarterly Forum & Committee meetings. Recommended that an update is provided to Area Forum on SNT activity | Mark Long – Chief Inspector Safer Neighbourhoods | Level of success in tackling drug dealing. | Quarterly for each Area Forum | Inspector will attend each Area Forum and give requisite updates |
| | Increase police visibility and publish real time crime figures | Real time figures are available for all local ward panels. In order to be effective, it is suggested that ward panels need to meet more regularly i.e. monthly. Recommended that Area Chair promotes this idea. | Mark Long – Chief Inspector Safer Neighbourhoods | Report figures back to the Ward Panel. | | Local processes already indicate the need for monthly ward panels but this is not supported by all panels and police are unable to force this |

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| | | | | | | voluntary group to fulfil. Crime figures are available for every ward online through the MPS website as well as other forums. |
| | Consider whether Ward Panels are helping to improve local policing / crime figures | This should form part of a forthcoming independent review into best practice and effectiveness of community engagement vehicles and methods. This remains to be agreed with police colleagues but should be done by June 2012. | Mark Long – Chief Inspector Safer Neighbourhoods | | Awaiting outcome from Mayor's office | Indicates this has been taken up by Mayors Office |
| 4. Crime | Develop a plan to deal effectively and visibly with the Wickes problem | This is an entrenched and complex problem. However, it is a top priority for the anti-social behaviour action, working with the police, Wickes management, local witnesses and the border agencies. They intend to prosecute a core group of 13 and this is currently with legal services. Activity and action will be widely publicised as a deterrent including in east | Michael Bagnall – Anti-Social Behaviour Team Manager & Mark Long – Chief Inspector Safer Neighbourhoods | Successful prosecution and removal of ASB from the area. | This action is completed | against main perps in the area and one breach which lead to a custodial sentence. Widely publicised in press and Eastern European press. Residents in the area |
| | | European papers in relevant languages. The Antisocial Behaviour Action Team (ASBAT) – www.haringey.gov.uk/anti-socialbehaviour - will require assistance from the local community. | | | Anticipate further court action within the next 3 months. | leafleted. Further court action to be taken using blanket section 222 injunctions. Any breach will be arrest able and can lead to a 5 year prison sentence |

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| 5. Planning & Development | Provide opportunities for residents to be engaged in major developments | Residents will be fully involved in shaping the vision and plans for change in Tottenham through the development of area specific master plans (which are part of the overall regeneration Plan for Tottenham) during 2012/13. | Anne Lippitt – Director of Tottenham Regeneration Team | | ongoing | The Plan for Tottenham published in August 2012 was developed in consultation with local residents. Residents are also being consulted as part of the proposals for Tottenham Green. Residents will continue to involved in shaping the plans for Tottenham. |
| 5. Planning & Development | Promote Tottenham as a destination for the arts | Haringey Council's 'have your say' – www.haringey.gov.uk/haveyoursay - consultation responses have shown how important the arts and cultural sector are to Tottenham (particularly Tottenham Green, Tottenham Hale and Seven Sisters). We want to build on this and develop Tottenham Green into a 'culture, education and leisure hub' for Tottenham (2012 onwards). | Ann Lippitt – Director of Tottenham Regeneration Team | | ongoing | The Plan for Tottenham seeks to transform Tottenham Green as the Civic Heart for Tottenham. The first step in promoting the area as such a location has seen the use of the green for a range of activities and the public realm improvements planned will further help to transform the green into a useable space for the local |

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| | Make productive use of railway arches in the area | Community orchard not happening now in the area where the railway arches are. As part of the longer term regeneration plans the Council will work with Network Rail (who own the arches) to bring forward work spaces and activities in railway arches (possible locations would include seven sisters and Bruce Grove stations). This will also be influenced by proposals coming out of the Master Planning work for areas of Tottenham. Assessment of to be carried out. | Ann Lippitt – Director of Tottenham Regeneration Team & Nick Powell – Head of Carbon Management and Sustainability | Assessment to be completed | Update report to be available May 2013 | community. Update report to be available May 2013 |
| | Roll out consistent signage in the area (e.g. as in Westminster) | As public realm improvements are progressed on an annual basis, the issue of signage can be addressed in phases. | Tottenham Regeneration Team & Malcolm Smith – Team Leader, Transportation | Issue addressed in Tottenham Masterplans. | End December 2012 | Masterplans expected by end December 2012 |
| 6. Health & Wellbeing | Chair and Committee to consider local activity | | | | | |
| 7. Houses of Multiple Occupation (HMO) | Roll out enforcement activity against rogue landlords | A report on Houses of Multiple Occupation (HMO) enforcement activity can be a future Area Forum item if requested but there is no specific local programme of enforcement. | Steve Russell – Manager, Housing Improvement Team (Private | Forum to consider whether to have as agenda item. | Consultation is running until 30 th November with a possible short extension until 9 th | Steve Russell & members of eh Housing Improvement Team attended the area forum on 4 th |

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| 7. Houses of Multiple Occupation (HMO) | activity like that trialled in St Ann's ward | HMO work plan is prioritised to ensure limited resource is used effectively. The team therefore prioritise reports against properties that meet the following criteria: - 3+ stories - 5 or more people - 2 or more households - Shared facilities | Sector) | | December 2012. | September 2012 to give a presentation on the proposal to declare Tottenham an additional licensing area for HMO accommodation. Residents were invited to feedback there concerns to the HIT and to take part in the consultation which is still currently on line. We would still like to invite all residents to complete a survey who haven't already done so or to write to Steve Russell with their views. |
| | Consider local views in the development of the Lawrence Road site | The southern development of the site is out to public consultation (April 2012). More consultation will take place before and after the summer 2012 to give local residents and the Area Committee a chance to comment. In principle the site is likely to provide homes, some work space, a community facility and play facility. Planning application to be considered Sept – December 2012. Target start on site in 2013. | Nick Powell – Head of Carbon Management and Sustainability | Consultation complete. Draft Plan to go to committee for approval | Planning application submitted. Due t Planning application to be determined at Committee Dec/Jan 2013 Development works onsite | Planning application submitted. Scheme discussed by Development Management Forum meeting 8 November 2012. |

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| | | | | | May/June 2013 (Timings are indicative and subject to change) | |
| 8. Supporting older people | Facilitate / support / give advice to small voluntary groups to hold local events and activities for older people | Recommended that local services for older people is a future Area Forum agenda item with representation from Adults Service & Commissioning / local voluntary sector providers. | | | | |
| 9. Linking up the Voluntary Sector | Haringey Association of Voluntary and Community Organisations (HAVCO) role to link voluntary sector groups in the community to share resources, expertise, | HAVCO – www.havcoharingey.org.uk - support 3 networks, which bring together voluntary sector groups around the themes of Children and Young People, Well Being and Advice Providers. In the last year, the resource available to support these networks has reduced significantly. In addition, HAVCO employ a Partnership & Procurement Officer who The partnership and procurement service helps local voluntary and community organisations work more effectively in collaboration and manage the change from grant giving to contracted services. | Lisa Redfern | HAVCO – www.havcoharingey.o rg.uk - is currently reviewing and re- shaping its local networking arrangements with local voluntary and community groups. In the last year, the resource available to support these networks has reduced significantly. | Mid June - September | Networks Development: Refreshed VCS network to be launched Jan/Feb 2013 Events planned include: Welfare Reform Nov 12, Safeguarding Children and Adults Dec 12 Looking at alternate funding |

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| | capacity in the community | (NOTE – this person left (BIG Lottery funding finished) end October 2012 | | New Network arrangements to be agreed and implemented to deliver outcomes | | opportunities to support network development Bidding Consortium: Hub manager recruited – started 1/11/2012 End November start up should be complete Hub manager identifying funding opportunities for bidding consortium. |
| 10. Public Realm 10. Public Realm | Tackle grime and lighting over the bridge on Clyde Road (behind Tottenham Green Leisure Centre) | This area will receive a deep clean in 2012/13. | Michael McNicholas – Neighbourhood Action Team Manager | Review lighting | 2012/13 | Inspection carried out by area NAO and lighting around the bridge was found defective. Referred to street lighting to remedy. Lighting around bridge has been fix and now operational. Area behind Tottenham Leisure Centre has been cleansed, |

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| | | | | | | further monitoring of the area and liaison with Veolia on cleansing as matters arise. |
| 10. Public Realm (cont) | Council to ensure Transport for London (TfL) meets its obligations for landscaping as part of the development to make the one-way system a two- way system | The works to the one-way system are planned to commence in October / November 2012 and complete in April 2014. The Council has regular high level liaison meetings with Transport for London (TfL) and will ensure their obligations are met. In addition, as part of the planning permission for the interchange improvements at Tottenham Hale station, TfL are required to submit their proposals for approval by the Council. | Malcolm Smith — Team Leader Transportation | End of the one-way system Functioning two-way system. | April 2014 | Works commenced by TfL on High Road in October 2012 |
| | Creation of a virtual map for residents to pin point dog mess, litter hotspots | Residents can report environmental issues online - www.haringey.gov.uk/report-it , citing postcodes and road names. There is no virtual map at present but this will be considered as part of the development of a "loveharingey" mobile phone app for 2013/14. | Joan Hancox – Head of Neighbourhood Services | Smart phone App providing staff and residents with the opportunity to submit environmental issues as it happens. | ongoing | Love Haringey being trialled by staff |
| | Publicise ways to report environmental issues and those who are littering / fly tipping | Reporting numbers exist and are available to see on the Council's website at www.Haringey.gov.uk and on all marketing material sent to residents. | Michael McNicholas – Neighbourhood Action Team Manager | N/A | Daily | No further action |

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| | Support a local anti- littering campaign through schools and community groups | Part of new Neighbourhood Action Team's role is to build relationships with schools. Interested schools can contact their named Neighbourhood Action Team (NAT) officer who will coordinate support for Veolia (gloves, bins and advice etc). Neighbourhood Services is also developing a Community Volunteers scheme, to be launched 2013/14. | Michael McNicholas – Neighbourhood Action Team Manager | Programme of assemblies with schools being delivered by Veolia regarding changes to waste service during 2012. | 2012 | Nothing further to report |
| | Council to encourage greater pride in front garden space | In 2013/14 the Neighbourhood Action Team will undertake a comprehensive audit of gardens in the ward, taking enforcement action where necessary. | Michael McNicholas – Neighbourhood Action Team Manager | Letters to landlords targeting areas of private renting and dumping in gardens. | 2012 | Nothing further to report |
| | Public "walkabouts" with a range of partners (including Councillors) to problem solve local issues | Neighbourhood Services teams have a heavy workload delivering daily services and responding to reported problems. Walkabouts can be a productive way of identifying problems but they should be focused to ensure good use of officer time. It is recommended that requests for walkabouts go through Area Forum Chairs. | Michael McNicholas – Neighbourhood Action Team Manager | NAT officers have invited Cllrs to join them in their "Walkabouts" with 6 events run in Autumn | Daily | NAT officers in their day to day duties already cover these services in addition to the recently completed waste and recycling Door Knocking. NAT officers are currently inviting Cllrs to join them on walkabouts. |
| 11. Transport & Connectivity 11. Transport & Connectivity | Promote public transport alternatives | This is part of an extensive Smarter Travel programme - www.haringey.gov.uk/smartertravel - operating across the Borough, with Road Shows highlighting the benefits of cycling and walking. Cycle training will be offered to Year 6 pupils in all local primary schools (and in some secondary | Zoe Robertson – Community Engagement Manager | Cycle training offered to Yr 6 pupils in all primary schools. | 2012/13 | 6 events to promote Smarter Travel have/will take place within the area in the autumn. 1 school is receiving cycle training in the |

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| | | schools). | | | | autumn with a further 2 schools to receive it in the spring. Theatre in Education and Safe Drive Stay alive have been offered to schools/sixth forms/colleges within |
| | Factor parking / traffic considerations into planning applications | Council officers consider the parking and traffic impact of development proposals in assessing the acceptability of a scheme on the local highway and transport network. | Malcolm Smith – Team Leader Transportation | Officers only support schemes considered to be acceptable and in line with Council transport and highways policies | Completed | the area. Completed |
| | Scope feasibility of more useable pedestrian routes from Tottenham Hale to West Green Road | Feasibility of, and options for, more usable pedestrian routes from Tottenham Hale to the High Road, Seven Sisters and West Green Road will be developed as part of the refreshed master plan for Tottenham Hale that will be developed by Autumn 2012. | Ann Lippitt – Director of Tottenham Regeneration Team | | Autumn 2012 | |
| 11. Transport & Connectivity | Lobby for new bus route to link Walthamstow, Tottenham Hale, Tottenham | The Council's Transport Forum takes place every 3 months and an item can be included at a future meeting on the topic of bus routes. The Council have been seeking improvements to bus routes across the borough and into adjoining boroughs over many years. We are seeking a review of bus services by Transport for London | Malcolm Smith – Team Leader Transportation | Raise issues at Transport Forum as appropriate. | Quarterly | Proposed bus route raised with TfL |

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| | Green, Bruce Grove and Alexandra Palace | (TfL) and welcome Chair's and residents input to lobby TfL. | | | | |
| | Narrow the High Road to contain the traffic volume | It would not be realistic to narrow the High Road. This is also a TfL managed road. | Ann Lippitt – Director of Tottenham Regeneration Team | N/A | | |
| | Explore potential for new bike and pedestrian route between Tottenham Hale and Tottenham Green as part of gyratory (with bike racks at Tynemouth Road) | Potential for new bike routes from Tottenham Hale to Tottenham Green will be developed as part of the refreshed master plan for Tottenham Hale that will be developed by Autumn 2012. | Ann Lippitt – Director of Tottenham Regeneration Team | | Autumn 2012 | |
| 13. Young People | Ensure play space for a range of age groups in parks and estates | New play area installed in Saltram Close (2012/13). Resident Involvement Team to work with Tenancy Management and residents' associations in area to identify possible sites and assist with funding applications OR Tenancy Management to put on the Estate improvements "wish list" (2012/13 TBC). Strategic work with the council on public | Resident Involvement Team & Property Management – Homes for Haringey | Refurbished play areas when end of life reached2) Where RI establish a RA or train an advocate details are passed on to tenancy management teams to invite to programmed estate | March 12 | 1. There is currently no funding for 2012/13 for improvements to play spaces within the Tottenham and Seven Sisters area. |

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| | | realm as part of I♥Tottenham and identification of quality standard for on-going planned maintenance of estates as part of options appraisal (2013/14 & ongoing). 4. There are already 60-70 sites across the borough, many of which are approaching end of their natural life. Replacement is being built into our capital programme. (2012/13 & ongoing). | 1/3/4 Peter Maddison 2 Joe Boake 4 Peter Purdie | inspections. Improvement proposals from inspections inform the estate improvements 'wish list'. | | |
| | Encourage youth activities that include the family e.g. scouts, guides, teams, crafts | The Youth, Community and Participation Service will liaise with Haringey Association of Voluntary and Community Organisations (HAVCO – www.havcoharingey.org.uk) about how their network communications could support this activity. | Belinda Evans – Head of Youth, Community and Participation | HAVCO have disseminated information re commissioning youth provision that include the family twice this year | | HAVCO have indicated their commitment to collaborative working to meet the needs of our young people and families through relevant provision. |
| 13. Young People | Explore the potential for developing local work experience and / or apprenticeship schemes | All of these ideas are being developed through the new Employment Strategy agreed by Cabinet in March 2012. The new Employment Programme (particularly the job creation element where a minimum of 200 new jobs will be created in partnership with businesses) will include skills development plans including apprenticeships leading to Level 2/3 qualifications. The job creation scheme will | Martin Tucker – Regeneration Employment & Skills | Referrals to the employment strategy. Figures on new jobs | Ongoing | Work is ongoing with businesses around creating additional jobs for local unemployed people through the Haringey Jobs fund. |
| | (with placements available within big businesses, small and | include a wage subsidy to small and medium enterprises (SMEs) to create new jobs for local unemployed people with incentive payments if the job lasts 9 months and 12 months. Young people under 25 will be the primary focus of the programme. Developing an apprenticeship | | | | |

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| | medium sized enterprises (SMEs) and Council services) | scheme within Haringey Council is also under consideration. Recommended that this is a future Area Forum Agenda item. | | | | |